



**Healthix Board of Director Meeting Minutes
September 4, 2024 | 10am-11:30am**

Board Attendees via Zoom:

- David Cohen, Chair, Maimonides Medical Center
- Dr. Larry McReynolds, Family Health Centers at NYU
- Anup Vidyarthi, The Stepping Stones Group
- Gerald Kelly, DO, Stony Brook Medicine
- Michael Bouton, MD, NYC Health + Hospitals
- David Horwitz, MD
- Tavora Buchman, Nassau County Department of Health
- Paul Casale, MD, New York Quality Care ACO
- Fred S. Sganga, Long Island State Veterans Home
- Irene Koch, Hospital for Special Surgery
- Lori Andrade, Health and Welfare Council of Long Island
- Marc d. Paradis, Northwell Health
- Gabriel Cohen, MD, NYC Health + Hospitals
- Charles King, Housing Works
- David Leventhal, Pfizer
- Donna Rey, 1199SEIU Benefit & Pension Funds
- Gretchen Van Wye, NYC DOHMH
- Matthew Siegler, NYC Health + Hospitals

Absent:

- Torian Easterling, One Brooklyn Health

Healthix Management:

- Todd Rogow, President and CEO
- Vivienne DeStefano, SVP, Corporate Affairs
- Tom Moore, SVP, Innovation
- John Guastella, SVP, Finance & CFO
- Nick VanDuyne, SVP, CIO
- John Chow, CISO
- Magdalena Mandzielewska, Privacy Officer, AVP of Compliance
- Kimberly Francois, VP, Project Mgt. & Innovation
- Arsella Burton, VP, Government Affairs
- Kaitlin Flaherty, Corporate Affairs Partner

Call to Order: The meeting was called to order at 10am

Action Items:

Approve Minutes from June 2024: The meeting minutes of Jun 2024 were approved.

Approval of Annual Credit Line Renewal: Healthix's Credit Line was approved for \$5 million

Approval of new Board and Executive Committee Chair, Effective December 1, 2024: The Board approved Mr. McReynolds as Board and Executive Committee Chair to replace Dr. Cohen, whose term of office has expired.

2024 First 6 Months Financial Overview

Mr. Guastella presented the financial results for the first six months of 2024. Actual revenue from the NYeC Contract was below budget due to a decrease in final funding by NYeC. Expenses were below budget primarily due to having lower payroll costs than budgeted. Mr. Rogow presented NYeC's funding approach for 2025, which may favor Healthix in the future. The contract will be based on "foundation services" which counts the number of participants in key categories which are contributing data, "Medicaid Waiver Support" and "Public Health Support."

2024 Company Goals

Mr. Rogow reviewed Healthix 2024 company goals. Nearly 50% of goals have been completed, with several more on track for the year.

Healthix Transformation

All nine executives participating in the Executive Leadership Training program (ELT) are on track and are expected to successfully complete their coaching by the end of the year. The management team has actively engaged in Q1-Q3 training sessions with Crown Leadership, with content specifically curated to align with organizational transformation goals.

Customer Satisfaction Surveys

Ms. O'Connor described the results of the Healthix customer feedback survey which was conducted from May 15-July 31. There were 552 unique customer responses with an average score of 7.2, compared to the 179 completed surveys to the 2022 NORC Survey. The largest number of responses rated the Healthix Portal. Healthix plans to use this information/feedback to make specific improvements and will issue a follow-up survey to users to monitor impact.

Key Project updates

1115 Waiver Support: Healthix is participating in NYeC Shared Services for SDOH 1115 waiver support. Data consumption and transmission to the NYeC Data Lake is in progress. Healthix can successfully query the Data Lake for SDOH data and bring data back into the Healthix portal.

Data Quality/Data Lake: NYeC Baseline Measurements: NYeC performed a baseline measurement of one week's worth of data supplied to the Data Lake from all Qualified Entities. Healthix submitted 50.2% of all encounters submitted. Each QE was required to choose Low, Medium, and High Impact goals for Data Quality Improvement.

Over the next six months, Healthix will be working on Diagnosis Codes, Discharge Dates, Discharge Codes, Encounter Class Completeness, and MPI Race and Ethnicity data.

Backup Slides

Mr. VanDuyne provided some additional information to help the Board Members understand how NYeC views data quality and the values used in areas of Completeness & Conformance as well as Incompleteness.

Mr. Rogow took time to thank Dr. Cohen for the many years of work with Healthix during his many years of services as a member of the Board and Board Chair.

Dr. Cohen adjourned the meeting at 11:14am