



Healthix Board of Director Meeting Minutes
June 5, 2024 | 9:30-11:00am

Board Attendees via Zoom:

- David Cohen, Chair, Maimonides Medical Center
- Larry McReynolds, NYU Brooklyn
- Anup Vidyarthi, The Stepping Stones Group
- Gerald Kelly, DO, Stony Brook Medicine
- Michael Bouton, MD, NYC Health + Hospitals
- David Horwitz, MD
- Tavora Buchman, Nassau County Department of Health
- Torian Easterling, One Brooklyn Health
- Irene Koch, Hospital for Special Surgery
- Lori Andrade, Health and Welfare Council of Long Island
- Marc d. Paradis, Northwell Health
- Gabriel Cohen, MD, NYC Health + Hospitals
- Charles King, Housing Works
- David Leventhal, Pfizer
- Donna Rey, 1199SEIU Benefit & Pension Funds
- Gretchen Van Wye, NYC DOHMH

Absent:

- Matthew Siegler, NYC Health + Hospitals
- Fred S. Sganga, Long Island State Veterans Home
- Paul Casale, MD, New York Quality Care ACO

Healthix Management:

- Todd Rogow, President and CEO
- Vivienne DeStefano, SVP, Corporate Affairs
- Tom Moore, SVP, Innovation
- John Guastella, SVP, Finance & CFO
- Nick VanDuyne, SVP, CIO
- John Chow, CISO
- Magdalena Mandzielewska, Privacy Officer, Senior Director of Compliance
- Kimberly Francois
- Stephanie Scott
- Kaitlin Flaherty, Executive Assistant

NYeC

- David Horrocks

Call to Order: The meeting was called to order at 9:30am

Action Items - Approvals:

Minutes from March 2024: The meeting minutes of March 2024 were approved.

Policy Changes and Updates: The proposed changes were approved

Proposed Committee Assignments: The Board proposed and approved that Lori Andrade and Gretchen Van Wye would fill open seats on the Finance and Privacy Committees respectively.

NYeC Updates

David Horrocks, CEO NYeC, joined the meeting and offered his insight into Healthix and the SHIN-NY transformation. As requested by the State Department of Health, NYeC is prioritizing three areas: providing seamless and consistent statewide services; becoming more efficient by reducing costs and redundancies; and meeting local community needs. However, there are several challenges to be addressed. Opportunities exist for the SHIN-NY to leverage different networks, including the QE infrastructure, TEFCA QHINs, and the Statewide FHIR Infrastructure.

The trend has been a movement away from the proprietary HIE model towards national networks for providing core transactions. Mr. Horrocks believes there are three possible responses to this movement. The first is accelerating the

TEFCA transition, by embracing the adoption of these networks in New York State. The SHIN-NY would provide services to complement this and become compatible with the national exchange. Current SHIN-NY regulations require healthcare facilities to connect to the SHIN-NY through a qualified entity. However, new regulations would allow a waiver from QE connectivity in certain circumstances. The SHIN-NY could leverage existing national exchange capabilities without damaging existing functionality. By taking advantage of TEFCA, the SHIN-NY will gradually move away from proprietary connections and towards standards-based APIs and national networks.

Another strategy is strengthening the Health Data Ecosystem, per a mandate set by Governor Hochul. During the 2023 State of the State address, she called for the establishment of a “nation leading” health data system in New York. Achieving this would involve implementation of new regulations, including a Common Participation Agreement, and a waiver process for healthcare facilities.

A final response is a shift toward to a contract for value model with a focus on 1115 Waiver Support. As of 2023, QEs received funding based on defined core services. Over time, this funding will shift, with a decrease in funding for core services and the inclusion of funding for 1115 Support, local health department support, and disease surveillance.

Proposed Policy Changes and Updates

Ms. Mandzielewska reviewed the proposed policy changes, some of which required approval by the Board. These changes had previously been accepted by the Policy Committee. They are:

- An amendment to the QEPA agreement with NYSDOH to include the NYSDOH access to data as a Health Oversight Agency for health oversight activities through a QE. This policy change did not require Privacy Committee approval.
- New Privacy and Security Provision to be adopted as Healthix policy 1.14: NYS DOH may waive provisions in this Section 1 and other provisions of these Policies and Procedures during a public health emergency if it is warranted.
- Better aligning Healthix Policy to SHIN-NY Policy by updating the definitions of Care Management, Emergency Medical Technician, and Patient Care Alert.
- Updating 1.2.1 One-To-One Exchange to better align with the language used by SHIN-NY.

The Board moved to vote on these proposals as a slate. The proposals were approved unanimously.

Dr. Cohen noted that Healthix has one policy still not aligned with SHIN-NY policy: the policy related to utilization review and the availability of data to payers. The SHIN-NY Policy Committee will be issuing guidance about this topic at their next meeting later in June and the Healthix Privacy Committee will again review their findings at their next meeting later this year.

Healthix Transformation

Mr. Rogow provided a brief update on the Healthix 3-Year Transformation Plan. Healthix has committed to facilitate projects that will both achieve the goals of a transformation toward a Health Data Utility model and ignite a cultural transformation at the same time.

CIO Report

Mr. VanDuyne provided a high-level overview regarding the Statewide Data Lake. Healthix is one of 5 QEs currently live and sending ADT and ORU data while also using the shared services model for submitting screening data to the Data Lake. The organization has successfully consumed FHIR bundles from a faux SCN and submitted the faux bundles to the shared services. Official testing is delayed until NYeC updates the Implementation Guide, with the expectation that this will be completed soon, and testing will begin on June 19th.

The next course of action is the Data Query Approach. Healthix’s approach has been submitted to and approved by NYeC and will closely mimic the FHIR query process already in place for NYC DOHMH. NYeC proposed a flag be added to screening data to note when action must be taken, based on the answers to the screening. At this time, this is out of scope, but Healthix hopes to support this functionality in the future.

NYeC Data Source Error SMPI Mismatches

In March, as part of an upgrade to the statewide master patient ID system (sMPI), NYeC added an additional Data Source to the sMPI but failed to set a matching threshold. This caused every patient from the new data source to attempt to match with every patient in the SHIN-NY. Due to the problem of latency, NYeC then requested that all the QEs turn off their services. An all-clear message was sent to QEs to restart their services; however the Bronx RHIO noticed a significant sMPI issue, and the QEs were again requested to turn off their systems. The issue was eventually resolved on April 6th. Following a review by Healthix, it was determined there were no patient matching errors affecting Healthix at that time. However, Healthix felt this incident met the Crisis Communication threshold and communicated that to NYeC. The Healthix Audit & Compliance members and Board Chair were notified on April 9th. On April 12th, an official notification was posted on Healthix's public facing Performance Page and a message was sent to all customers who subscribe to Alert Services. On May 1st, Healthix sent notifications to recipients of erroneous alerts, in compliance with its own Incident Response Plan.

2024 Company Goals

Mr. Rogow presented a high-level overview of the Healthix 2024 Goals. Healthix is working to fully utilize the funds set aside by NYeC.

2024 Q1 Financial Overview

Mr. Guastella reviewed the financial results from Q1 2024.

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Dr. Cohen adjourned the meeting, and the Board moved into Executive Session.

Approved