



Healthix Gaps in Care reporting is instrumental in identifying closed gaps previously unknown (e.g., patients who received care outside your network), which in turn improves quality metrics. The reporting provides an understanding of how patients receive care for common, acute and chronic conditions. The knowledge gained can positively impact resources and outreach strategies.

Healthix Gaps in Care

Identifying gaps in care is a difficult task, because in New York, patients often receive care across multiple healthcare provider networks. This presents a challenge in identifying tests and procedures that may have already been performed elsewhere.

The Gaps in Care report is a new Healthix solution that delivers data for specific HEDIS quality metrics to facilitate Healthix customers in identifying patients whose care gaps have been closed elsewhere.

The primary audience of this report is Healthix participants who focus on care coordination and quality improvement to optimize their fee schedules under various value-based reimbursement models. This report enables customers to reduce care coordination expenses and increase VBC premiums and bonuses.

Healthix uses the HEDIS Measure specifications and the HEDIS Value Set Directory to search for matches to diagnosis codes, procedure codes, lab codes and more. It then gathers the data for all consented patients at the receiving facility who have a code match and compiles it into a single report for each measure. A Gaps in Care report will be generated at the first of the month and can take up to 1 to 5 days to run/deliver the report.

HEALTHIX GAPS IN CARE

The Healthix consolidated Gaps in Care report contains the following measures (and individual lookback period), organized in separate tabs in a downloadable file:

MEASURES	LOOKBACK PERIOD
Adherence to antipsychotic medication (SAA)	1-year lookback
Asthma medication ratio (AMR)	1-year lookback
Annual visits	1-year lookback
Controlling blood pressure (CBP)	Current measurement 1-year lookback,
Breast cancer screening (BCS)	2-year lookback
Cervical cancer screening (CCS)	5-year lookback
Colorectal cancer screening (COL)	10-year lookback
Comprehensive diabetes care (CDC)	1-year lookback
Follow up after emergency department visit for alcohol and other drug abuse or dependence (FUA)	Current measurement (30 and 7-day period)
Follow up after emergency department visit for mental illness (FUM)	Current measurement (30 and 7-day period)
Follow-up after hospitalization for mental illness (FUH)	Current measurement (30 and 7-day period)
Viral suppression load	1-year lookback

Benefits

- Saves provider time tracking down patients who are already compliant
- Supports meeting quality measures
- Assists in increasing reimbursement



DATA DISCOVERY: GAPS IN CARE

Analytics, Research, Reporting

Data Fields

Currently the report includes the following fields:

ELEMENT	DESCRIPTION
Consent MRN or Member ID	Facility-level patient ID of receiving facility where patient granted consent.
Consent Facility Code or Health Plan	Facility code of receiving facility where patient granted consent.
First Name	Patient's first name
Last Name	Patient's last name
MPIID	Healthix Master Patient Index ID used to match and link patient identities across the various facilities. This ID is unique but not persistent and can change periodically with updates to patient demographic attributes.
DOB	Patient date of birth
Measure	Name of the HEDIS measure
Result Description	<p>Name of the diagnosis, procedure or lab code used to qualify for a closed gap event.</p> <p>For example, the text "Mammography Code" will be written in this column if a patient has the mammography code 77066 in their data for the reporting year, indicating that the Breast Cancer Screening gap was closed.</p>
Result Value	Value of the diagnosis, procedure or lab code used to qualify for a closed gap event.
Date of Service	Date on which the encounter happened during which the gap was closed.
Provider Name	Name of the provider at the facility where the gap was closed.
Facility Code	Healthix assigning authority of the facility where the gap was closed.
Facility Name	Name of the facility where the gap was closed.

HEALTHIX GAPS IN CARE

For health systems and clinicians, one of the most effective actions taken by Healthix might have been an effort that began before the start of the pandemic: Healthix Gaps in Care. The new service empowers healthcare organizations to identify and analyze discrepancies between best practices and actual healthcare services delivered, zeroing in on Healthcare Effectiveness Data and Information Set (HEDIS) gaps in care. Gaps in Care supports Healthix participants with the data-driven insights necessary to improve quality measures and patient outcomes.

— InterSystems

Use Case Scenarios



Care Coordination

Improves quality of care and care coordination for targeted patient populations.

HEDIS and QARR*

Assists in meeting measures to optimize fee schedules under value-based reimbursement. The report acts as a supplemental source for HEDIS measure and Participants may need to update or add data from other sources they may have for HEDIS submission.

* HEDIS (Healthcare Effectiveness Data and Information Set)

QARR (Quality Assurance Reporting Requirements)



Contact Us

For more information on Healthix Gaps in Care
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