

Healthix Board of Director Meeting Minutes October 10, 2023 | 12:30-2:00pm

Board Attendees via Zoom:

- David Cohen, Chair, Maimonides Medical Center
- Larry McReynolds, NYU Brooklyn
- Art Gianelli, Mount Sinai Health
- Donna Rey, 1199SEIU Benefit & Pension Funds
- David Schimel, New York Medical Staff Leadership Council
- Michael Guarino, IPANY
- Fred S. Sganga, Long Island State Veterans Home

Absent:

- Matthew Siegler, NYC Health + Hospitals
- Tom Early, Independent Consultant
- David Horwitz, MD

Innsena

Carrie Paykoç

NYeC

David Horrocks

Healthix Management:

- Todd Rogow, President and CEO
- Vivienne DeStefano, SVP, Corporate Affairs
- Tom Moore, SVP, Innovation
- John Guastella, SVP, Finance & CFO
- Nick VanDuyne, SVP, CIO
- John Chow, CISO

Call to Order: The meeting was called to order at 12:34pm.

Action Items:

Approve Minutes from July 28 meeting: The meeting minutes of July 2023 were approved.

Approval of resignation of three members, Thomas Early, David Schimel, and Arthur Gianelli. Due to reaching the end of their term limit, he resignations were accepted by the Board

Approval of the renewal of the terms of Marc d. Paradis, Fred Sganga, and Gabriel Cohen: The Board approved a new 3-year term for the three members of this class.

Board Membership

In the class of Board Members with a term ending November 11, 2023, three members, Thomas Early, David Schimel, and Arthur Gianelli, have reached the end of the numbers of terms permitted by the Healthix Bylaws. These members have agreed to step down. The other three members of this class, Marc d. Paradis, Fred Sganga, and Gabriel Cohen, are up for reelection and have agreed to continue to serve on the Healthix Board.

- Anup Vidyarthy, The Stepping Stones Group
- Gabriel Cohen, MD, NYC Health + Hospitals
- Gerald Kelly, DO, Stony Brook Medicine
- Charles King, Housing Works
- Irene Koch, Hospital for Special Surgery
- David Leventhal, Pfizer
- Marc d. Paradis, Northwell Health
- Gretchen Van Wye, NYC DOHMH
- Paul Casale, MD, New York Quality Care ACO
- Michael Bouton, MD, NYC Health + Hospitals

- Magdalena Mandzielewska, Privacy Officer, Senior Director of Compliance
- Kimberly Francois
- Stephanie Scott
- Kaitlin Flaherty, Executive Assistant

Dr. Cohen called for a motion for the Board to accept the three resignations and approve the three term renewals. These were both accepted unanimously.

Healthix Transformative Funding Overview

Mr. Rogow introduced the Healthix Transformation timeline. Innsena consultant Ms. Paykoc discussed work being done which were recommendations from their 2023 assessment. Improving the relationship with the State was highlighted as a key objective. Healthix is recruiting executive talent to fill the role of VP of Government Affairs and creating additional redundancy in leadership. This will allow Healthix to better align with the State's vision. Early in July, a verbal commitment was given from NYeC and the Department of Health to fund the transformation of key areas. In September, approval was then granted to cover approved projects like the technical debt related to the merger with NYCIG, and transformational support of Healthix. Over the course of three years, the Healthix transformation will be funded through a combination of Healthix and NYeC investment. In year one, the focus is on resource allocation & development planning, data quality assessment, and cultural transformation.

Mr. Horrocks stated that he is in support of funding for Healthix transformation activities. NYeC is working quickly to review Healthix scopes of work (SOWs). The NYeC Board and the State are eager for the HIEs across the city to be as effective as possible. One of the goals set by the Department of Health is to ensure HIE services are meeting the needs of that specific health care market.

Mr. Rogow broke down the current Year 1 Healthix investment, covering various initiatives. The largest cost involves improving technical capacity and staff redundancy by filling open and new roles, one of which is the new VP of Government Affairs. For Year 2-3, Healthix is requesting additional funding, though this number may change as new ideas are developed.

Key Initiatives

Mr. VanDuyne discussed the SHIN-NY Data Lake. QEs are required to contribute both patient identifiers (EMPI) and HL7 feeds for Hospitals and Labs. Healthix has met both deliverables. Healthix also sends FHIR data, and while occasional internal error messages are received from NYeC, this is being resolved. The FHIR bundles will be moved to production, though the date is still to be determined.

Mr. Rogow discussed the Data Quality Assessment. The vendor, Castlemark Consulting, was engaged on July 10th to conduct the Healthix Data Quality Assessment of all inbound feeds tracked by NYeC. A draft report was delivered to NYeC on October 2nd and is being finalized. The report noted alignment issues for mapping facilities to SHIN-NY IDs.

Ms. Scott reviewed the VP of Government Affairs hiring process. Thus far, there have been over 120 applicants. The focus is on applicants with experience and relationships with the NYC healthcare community or city-state government affiliations. Preferred candidates are experienced with NFP organizations that provide community services in healthcare, housing, and elderly care, with an understanding of the HIE function and challenges. Several rounds of interviews have been conducted and the top candidates will meet with members of the Healthix Board.

Committee Reports

Mr. Vidyarthy reported on the most recent Audit & Compliance meeting, as there had been a HIPAA Privacy Breach. During a routine patient request for access/transmittal log on August 24th, it was discovered that a coding error existed where clinical event notifications (CEN transmittals) were issued despite the patient having Deny All consent restriction on file. General counsel met on August 29th and determined that although low risk, it was considered a HIPAA Privacy Breach. The CEN processing code was corrected and is subject to ongoing monitoring.

Financial & Insurance Overview

Mr. Guastella highlighted some items related to Healthix's insurance. Healthix renewed its cyber liability insurance for another 18-month period as of August 1st, but for lower premiums. The Directors and Officers Liability Policy coverage

was increased. The 2022 Tax Form 990 has been completed by the Tax Accountants at O'Connor Davies and has been sent to the full Board prior to its filing, an IRS requirement. If there are no changes resulting from the Board's review by the end of this week, O'Connor Davies will be instructed to file the 990, which is due by November 15th.

Financial results for the first half of 2023 have been reviewed. Total revenue was lower than was budgeted. Operating income was also lower than budgeted. However due to favorable interest rates, Healthix earned additional revenue. Therefore, while the Net income was less than budgeted, Healthix did show a profit in the first half of the year. As a result of hiring and consulting fees in 2023, it is predicted that Healthix will operate on a loss for the full year. Budgeted expenses include payroll and related costs for 75 full-time staff all year. A major form of revenue for the second half of the year will be in the form of I&I grants.

Company Updates

Ms. DeStefano summarized the events of the Innovations in Value-Based Care Conference, co-sponsored by Healthix, on September 27th. This was a topic that was felt to be in high demand. Healthix was able to bring on numerous sponsors, including Verato, to subsidize the event. Notable speakers included Amanda Lothrop, COO of NYSDOH, Don Rucker who was the recent National Coordinator of ONC, Joseph Conte of Staten Island PPS, Jonathan Bush from Zus Health, and individuals from local health departments. Healthix worked with City & State NY to produce and promote the event, this was supplemented by a social media campaign, which reached a wider audience and received positive feedback. A survey sent after the conference, showed generally favorable opinions, with an average rating of 4.45/5. The feedback will help Healthix better understand the kinds of services the local community wants now and in the future.

Dr. Cohen adjourned the meeting at 1:30pm