



Healthix Board of Director Meeting Minutes
March 9, 2023 | 4:00pm-5:30pm

Board Attendees via Zoom:

- David Cohen, MD, Healthix Chair
- Tom Early, Independent Consultant
- Michael Bouton, MD, NYC Health + Hospitals
- David Leventhal, Pfizer
- Marc d. Paradis, Northwell Health
- Robert Chaloner, Stony Brook Southampton Hospital
- Irene Koch, Hospital for Special Surgery
- Art Gianelli, St. Luke's Hospital
- Paul Casale, MD, New York Quality Care ACO
- David Schimel, New York Medical Staff Leadership Council
- Matthew Siegler, NYC Health + Hospitals
- Michael Guarino, IPA of New York
- Alexander Izaguirre, PhD, MBA, NYC Health + Hospitals
- Fred S. Sganga, Long Island State Veterans Home
- Anup Vidyarthi, The Stepping Stones Group

Absent:

- Donna Rey, 1199SEIU Benefit and Pension Funds
- Larry McReynolds, NYU Lutheran Family Health Centers
- Charles King, Housing Works

Healthix Management:

- Todd Rogow, President and CEO
- Vivienne DeStefano, SVP, Corporate Affairs
- Tom Moore, SVP, Innovation
- John Guastella, SVP, Finance & CFO
- Nick VanDuyne, SVP, CIO
- John Chow, CISO
- Magdalena Mandzielewska, Privacy Officer, Senior Director of Compliance
- Maureen O'Connor
- Kaitlin Flaherty, Executive Assistant

Call to Order: The meeting was called to order at 4:00pm

Action Items:

Approve Minutes from January Ad Hoc Board Meeting: The meeting minutes of January 2023 were approved.

Approve New Board Member, Dr. Gabriel Cohen, (Protected Class Board Member): Dr. Gabriel Cohen was unanimously elected to fill the open Board seat.

Research Proposal Funding: The Board approved the proposal, pending a satisfactory explanation of the consent model used by the researchers.

Due to Dr. Cohen joining the meeting late, Mr. Chaloner, vice chair, opened the meeting at 4:00pm. The minutes of the December meeting were approved.

Report of Chairperson

Mr. Chaloner introduced Dr. Gabriel Cohen, a candidate for the remaining open Board seat and Research Committee Chair. This seat is part of the protected class membership of the Healthix Board Members, created at the time of the merger between Healthix and NYCIG. Dr. Cohen is CMIO, Population Health at NYC H+H.

Dr. Gabriel Cohen was unanimously approved by the Board.

The Board meeting was adjourned, and the Meeting of the Members was opened. The members unanimously approved Dr. Cohen's membership.

The Meeting of the Members was closed, and the Board Meeting reopened.

It was noted that with this seat being filled, Healthix now has a full Board of Directors with 20 members.

Dr. Cohen joined the meeting.

System Stability

Mr. VanDuyne reviewed the findings regarding service outages over the past year. It was found that these outages fell into three general categories: storage capacity, hub failures, and an overwhelming number of alerts.

The infrastructure was updated as there were multiple single points of failure, meaning should one step fail, the entire system would fail. With these updates completed in December 2022, single points of failure have been eliminated and the redundancies allow for better performance. However, work on the system is still ongoing, with a four-pronged approach: tuning monitoring systems so they are effective and actionable, engaging a contractor to tune the SolarWinds monitoring systems and alerting tool; evaluating current network architecture and modifying as needed; reviewing software implementation/configuration and remediating inefficiencies; and staff training in areas where there are deficits and certification on the HealthShare application.

Mr. Vidyarthi asked if there were any additional single points of failure, and Mr. VanDuyne highlighted that the architecture now has redundancies, automatic failover, and load balancing. Mr. Schimel asked how this impacts Healthix's users, and Mr. VanDuyne emphasized this should help the users receive alerts and access the portal for a better user experience.

Research Proposal Approval

Mr. Moore presented a research proposal that had been approved by the Research Committee and believed to have been reviewed by compliance (given the departure of the lead on Healthix research projects, this could not be confirmed). This proposal comes from George Mason University and would study the Project Guardianship Program, a Medicaid program designed to support elderly and disabled individuals. The Board decided that additional information from the researchers would be distributed by email, and for the Board to move forward with a provisional approval at this time. The Board unanimously approved the proposal, pending a satisfactory explanation of consent for the deceased individuals in this study.

Financial Update

Mr. Guastella provided the preliminary financial results for the year ending December 31, 2022, pending the final results of the Audit at the April Finance Committee meeting. Total revenue for 2022 was ahead of the original budget. Grants from NYeC I&I and DOHMH, revenue from Partnerships, and Participant Fee/Scopes of Work (SOW) revenue were all better than budgeted. Revenue from Health Plans, namely HEDIS 360 and Alerts, was less than budgeted as this revenue will be earned over the span of the contracts and the remainder of the revenue will be recognized in 2023. Total expenses were more than budgeted. While headcount and rent were lower than expected, there were some technology and consulting fees that were incurred that were not anticipated. Total operating income was better than budgeted. Overall, the Net Income was better than the expected breakeven budget.

Mr. Rogow presented the 2023 statewide metrics and new funding, which begins April 1, 2023. The funding amounts for Participation and DFF categories are the same monetary value this year, which is a new funding approach by NYeC. There is a financial penalty for falling below the gap to goal but there is no additional funding for exceeding the gap to goal. Healthix currently has four areas with a gap to goal needed to earn the full dollar amount. The Heartbeat Monitor

has not met the goal for the first three months of 2023. NYeC has acknowledged there is an issue with their calculations across the QEs so there is a possibility Healthix may earn this funding, however Mr. Rogow does not want to operate under this assumption. Mr. Rogow also clarified that none of these items will be covered by the NewCo.

Contract Workplan

Mr. Rogow addressed the new NYeC contract, currently unsigned, which has two provisions that changed from the previous year. Provision 1.8 (formerly known as 3.2) obligates the Board to agree to revisions to the QEPA. Currently any potential revisions are unknown. The other provision, 2.6, states that the QE will support the participation of NYeC representatives at Board meetings to provide regular updates and allow for collaborative planning regarding the strategic direction of the SHIN-NY. Ms. Koch asked if Healthix, under this provision, would still be allowed to have executive sessions without NYeC being present. Mr. Rogow's understanding is that Healthix can designate time in the meeting for Executive Session, leaving time for NYeC to present during the main meeting.

Updates

Ms. O'Connor reviewed the ongoing terminology project and progress that has been made to date. The majority of the 79 connected hospitals meet the code standard for labs, diagnosis, vaccination, procedures, and medication. Significant progress has been made with outreach and engagement with hospital IT staff to capture and map race and ethnicity.

Mr. VanDuyne discussed the ATNA Corrective Action Plan. Healthix met with DOH and NYeC on February 13, 2023. The log cross validation was reviewed and validated indexes will be removed as a requirement due to the large amounts of new log entries. The group agreed final evidence is redacted log reports. Healthix provided redacted sample files daily which was accepted by DOH. The redaction of evidence was completed, and the CAP closure document was submitted on March 3, 2023.

Dr. Cohen adjourned the meeting for an executive session.