Better access means better care.
Whenever you receive healthcare from a provider participating in Healthix, such as a hospital, nursing home, physician, home care nurse or lab, your unique medical record is automatically updated to include information about your conditions, medications, test results and treatments. Access to your record gives your healthcare team information that can help them provide better care based on a fuller understanding of your medical history.

What types of information can be accessed through Healthix?
Lab and Radiology results, your medications, allergies, diagnoses, medical encounters and other data are available. Please be aware, if you provide consent, sensitive medical information may be accessed related to HIV/AIDS, mental health, genetic disease or tests, alcohol or drug abuse, sexually transmitted diseases and family planning.

What are the benefits of giving consent to Healthix?
- Improves quality of care and increases safety
- Fewer repeated diagnostic tests and labs
- Reduces likelihood of adverse drug interactions and allergic reactions
- Faster treatment in a medical emergency
- Better communication with doctors and other caregivers
- You control which providers access your records

Is my privacy protected?
Healthix follows New York State and Federal privacy and confidentiality laws, and is funded and regulated by the New York State Department of Health. Healthix only allows providers access to your information if they are involved in your care and you have granted consent. Healthix maintains safeguards to protect your medical information.
Healthix can provide real-time clinical data to your providers so they can have access to your information when and where it’s needed.

Notice to Patients About [Participant’s Name] Participation in Health Information Exchange Operated by Healthix

[Participant’s Name] participates in the health information exchange operated by Healthix. Healthix is a not-for-profit organization and a qualified entity (QE) under New York State Department of Health. Healthix facilitates the sharing of information about people’s health electronically and meets the privacy and security standards of HIPAA, HITRUST and New York State Law.

This Notice is to inform our patients that as part of participation in Healthix [Participant’s Name] electronically sends/uploads our patients’ Protected Health Information (PHI) to Healthix. Healthix is a business associate of this practice under HIPAA.

Certain staff at [Participant’s Name] are authorized to access your information through Healthix subject to applicable patient consent rules. Consent to access Healthix is granted by the patient on an organization-by-organization basis. In the absence of consent, certain limited data may be shared to support your care (for example, Limited Patient Care Alerts). However, patients have the option of denying access, whether to your provider or to all organizations in Healthix. If you choose to deny all access to Healthix, you may do so by visiting Healthix’s website at www.healthix.org or calling Healthix at 877-695-4749 or contacting compliance@healthix.org.

Information in Healthix about patients comes from places that have provided medical care or through health insurance (claims) information. These data sources may include hospitals, physicians, pharmacies, clinical laboratories, health insurers, the Medicaid program and other organizations that exchange health information electronically. Patients can obtain an updated list at any time by visiting www.healthix.org or by calling 1-877-695-4749.

If you have questions, you may contact: [enter a contact for your privacy officer]

551 North Country Rd, St. James, NY 11780 / info@healthix.org / 877-695-4749 / healthix.org