

SUCCESS STORY:**NYS Office of Mental Health (NYS OMH)****Alerts Keep Primary Care Physicians Informed****Smarter Care for
Vulnerable Populations
Through Data Sharing**

When behavioral health patients leave a psychiatric hospital, do they go home? Do they have a home? Will they check in with their primary care provider? What about filling prescriptions? Episodic care for people with mental health or substance use disorders is not uncommon.

Healthix Participants can now receive patient care alerts generated by the 10 downstate psychiatric centers operated by the New York State Office of Mental Health (NYS OMH), whenever patients are admitted or discharged from their facilities.

“Alerts are an important first step to inform and enhance care coordination between OMH and non-OMH providers.”

- *Gerald Engel*
Associate Commissioner, Chief Informatics Officer
New York State Office of Mental Health

**THE VALUE HEALTHIX PROVIDES:****Healthix Services**

Healthix Alerts+

**Benefits**

Better Care Coordination

Learn more at: [Healthix.org/Success](https://www.healthix.org/Success)