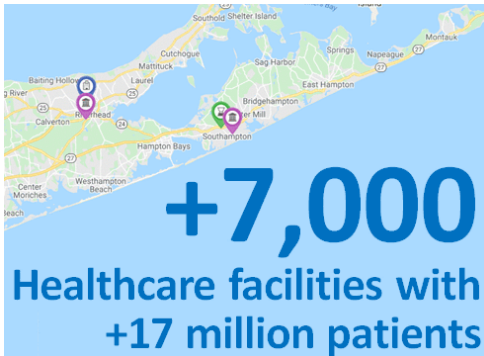


# TOP 5

## NYCIG and Healthix Merger Fast Facts

### Things to Know



#### 01 | Participants and Data

Healthix has more than 7,000 healthcare facilities, including hospitals and health systems, physician practices, long-term care and rehabilitation facilities, FQHCs, behavioral healthcare organizations, health plans and more. They contribute encounter information such as diagnoses, procedures, medications, allergies, lab tests, and care plans.

View Healthix participating organizations and the data they contribute at [healthix.org/directory](https://healthix.org/directory)

#### 02 | Training

**To access the Healthix Portal, all NYCIG users must complete mandatory policy training based on their user role.**

Training invitations will be emailed to all active users of NYCIG starting in March. You will gain access to the Healthix Portal starting March 31, provided you complete your training by then.

Training consists of a Healthix Overview and Policy Training. Break the Glass Training is also required for those with Emergency Access Rights. Training will take approximately 11-16 minutes depending on your role. You must complete an attestation to be 100% complete.

The training can be accessed on any desktop or mobile device. You can begin the training and leave before finishing. Return when ready; the system will know where you left off.

Once completed, you will receive a set-up email describing steps to create your Portal password and multi-factor authentication (MFA). When MFA is completed, you may log in and view patient data.

Optional videos on Portal navigation, consent and more are available at [healthix.org/NYCIG](https://healthix.org/NYCIG)



#### Training Roles

- Providers
- Clinicians
- Non Clinicians
- Authorized User Managers
- Public Health Users

# NYCIG and Healthix Merger Fast Facts



## 03 | The User Experience

### Multi-Factor Authentication (MFA)

To meet New York State HITRUST requirements, Healthix mandates an additional layer of security when entering the Portal. This requires a process of multi-factor authentication, where a user is granted access only after successfully presenting two or more pieces of evidence.

For more information on MFA, visit [healthix.org/verify](https://healthix.org/verify)

### Portal Enhancements

The Healthix Portal includes several enhanced features, compared to the NYCIG Portal. They include:

- Ability to request “Password Help”
- New ways to perform patient search
- Enhanced Landing Page
- Expanded data: Payer Data; Advanced Directives; Immunizations; Surgical Notes & Histories
- Filtered Summary Report
- Clinical Alerts in Clinical Message Center

For more information on the Portal, visit [healthix.org/portal](https://healthix.org/portal)



## 04 | Consent/Policy

Healthix provides customized PDFs in multiple languages. You must fill in the “Provider Organization” information on the back and store at your facility or scan it into your EMR. Please retain all prior NYCIG consents collected, as they are STILL VALID. Please note all consents are subject to audit. As of April 1, Healthix consent forms should be implemented.

Go to [healthix.org/consent-forms](https://healthix.org/consent-forms) for information on consent forms, including Emergency Only and Deny All.

## 05 | Timeline

- Merger Fast Facts Webinars: March 9-27
- Training e-Invitations begin the week of March 16
- Data access on Healthix Portal begins March 31
- Healthix Consent Forms should be used starting April 1

## RESOURCE SNAPSHOT

**Participants & Data**  
[healthix.org/directory](https://healthix.org/directory)

**Training**  
[healthix.org/NYCIG](https://healthix.org/NYCIG)

**Portal Enhancements**  
MFA - [healthix.org/verify](https://healthix.org/verify)  
Portal - [healthix.org/Portal](https://healthix.org/Portal)

**Consent**  
[healthix.org/consent-forms](https://healthix.org/consent-forms)

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