

Healthix Alerts



Alerts deliver key, timely information. They are triggered by a set of criteria, whether it be an event, like an admission to the ER, or a change in medical condition. A provider can get “pinged” as events occur or opt for daily digests to review all alerts at one time.

Types of Alerts and Triggers:

HEALTHIX ALERT

- EMERGENCY ROOM VISIT
- INPATIENT HOSPITAL STAY
- SKILLED NURSING/
REHABILITATION
- CORRECTIONAL HEALTH
ALERTS (INCARCERATION/
RELEASE)
- PATIENT MORTALITY
- PHYSICIAN NOTE

HEALTHIX SMART ALERT

- ELEVATED RISK
- AVOIDABLE READMISSIONS
- HOMELESSNESS
- LOST TO CARE

HEALTHIX ADVANCED ALERT

- CLINICAL-BASED TRIGGERS

Alerts can be triggered based on a subscription list of patients, a set of predetermined criteria, or for all patients.

Better Care Coordination, Improved Outcomes, Lower Costs

Healthix Alerts inform healthcare providers, in real time, that their patient has had a notable clinical event. Vital patient medical information—diagnoses, encounters, medications, allergies, labs and more—provides valuable insight into your patient’s condition.

Healthix Alerts

NYS Policy allows for alerts to be sent to a provider with essential patient data without a patient’s written consent. The alerts contain basic data, such as location, date, time, and reason for the encounter. These alerts can be sent to providers and care managers with existing patient treatment relationships.

Healthix Smart Alerts

Smart Alerts allow for the full exchange of medical information, including diagnosis, encounters, labs, radiology information and more. This information comes from thousands of healthcare providers across the entire State of New York. The data is sent in a summary directly into a provider’s EHR and is ideal for monitoring chronically ill or high-risk patients.

Healthix Advanced Alerts

Advanced Alerts are triggered based on a patient meeting a predetermined set of criteria. Triggering this alert is possible because Healthix is able to analyze patient data across all Healthix participants in real time. For example: Healthix checks labs for viral load levels in HIV patients, sending 3 different priority alerts, depending on the threshold reached.

Healthix Alert Details

Healthix Alert	DESCRIPTION	<ul style="list-style-type: none"> • Emergency Department Visit: Alert triggered for patient admission/discharge for emergency room visit. • Inpatient Hospital Stay: Alert triggered for patient admission/discharge for inpatient hospital stay. • Skilled Nursing/Rehabilitation: Alert triggered for patient admission/discharge for skilled nursing/rehabilitation. • Correctional Health Alerts (Incarceration/Release): Alert triggered for patient incarceration/release from Correctional Health Services. • Patient Mortality: Alert triggered for patient mortality. • Physician Note Alert: Triggered when a care plan, consult note, discharge summary, ED note, history & physical exam, initial assessment, initial consultation, operative note, procedure note, and/or progress note are added.
	VALUE	<ul style="list-style-type: none"> • Allows for intervention at point-of-care • Assists post-discharge outreach • Lowers readmissions, decreases costs • Enhances care coordination • Allows for collaboration with staff on patient care
Healthix Smart Alert	DESCRIPTION	<ul style="list-style-type: none"> • Elevated Risk Alert: Using analytics, the care team is notified when a patient's risk spikes by >20%. (AMI, asthma, CVA, CHF, COPD, diabetes, hypertension, mortality, inpatient admit, ED visit, 30-day readmit, 30-day ED revisit). • Avoidable Readmissions Alert: Patient admitted to the hospital with 1 of 17 clinical conditions defined by CMS. Information provided—patient ID, type of encounter, place & time, condition. • Homelessness Alert: When a patient believed to be homeless presents at certain facilities, e.g., EDs, an alert is sent, allowing providers to track down patients for appropriate care. • Lost to Care Alert: Continuity of care is essential for HIV patients. For those who have stopped regular visits and are found receiving care at other facilities, an alert is triggered, allowing the provider to know the patient is getting care.
	VALUE	<ul style="list-style-type: none"> • Monitors high-risk patients and allows for proactive and preventative care • Reduces costs by preventing future hospital admissions and ED visits • Enhances care coordination • Improves clinical outcomes • Saves lives
Healthix Advanced Alert	DESCRIPTION	<p>Clinical-Based Triggers</p> <ul style="list-style-type: none"> • COVID-19 • Pertussis • C. Auris <p>Young Children</p> <ul style="list-style-type: none"> • Hep C, TB, Herpes, Syphilis <p>Pregnant Women:</p> <ul style="list-style-type: none"> • Hep C, Hep B, Syphilis, Zika, Listeria, HIV <p>Viral Alert (HIV/AIDS): Triggered when a patient's viral load and CD4 counts change, 3 levels of severity.</p>
	VALUE	<ul style="list-style-type: none"> • Enhances care coordination • Improves clinical outcomes through early detection