



Exchanging information to transform patient care.



FOR HEALTH PLANS

Improving quality and reducing costs through interconnectivity

Healthix is the largest public Health Information Exchange (HIE) in the country, bringing together over 200 healthcare organizations at 600 different locations across New York City and Long Island. We provide secure access to clinical data for more than 16 million patients to improve quality of care, efficiency and effectiveness. Data available through Healthix includes a broad range of clinical information electronically delivered 24/7 in real-time.

Working Together with Health Plans, Healthix Provides:

Coordinated care through a more complete view of the Member

- Facilitate on-boarding of new members during open enrollment periods
- Access current and historical patient data – clinical information that precedes membership with your plan – to expand and enhance Health Risk Assessments
- View clinical detail not typically available in claims data
- Obtain better documentation of tests and treatments to enhance HEDIS and QARR measures and support accurate risk scores
- Advance the opportunity for a richer Patient Portal by importing data from Healthix to make the Health Plan Portal “one stop” for all of the member’s data
- Exchange Health Plan data with providers to enhance the ability to offer appropriate care

Intervention at the point of care – Clinical Event Notifications

Healthix generates real-time alerts for admits and discharges at emergency rooms, hospital inpatient units and nursing facilities – as well as incarceration and release from New York City Department of Correction. Analytics on Healthix aggregated data identify members at future risk of repeat ER visits, hospital re-admissions, or other adverse events. Healthix can alert you to changes in specific clinical conditions – such as congestive heart failure, hypertension and diabetes. This enhances your ability to monitor and manage Health Plan members with complex and chronic conditions.

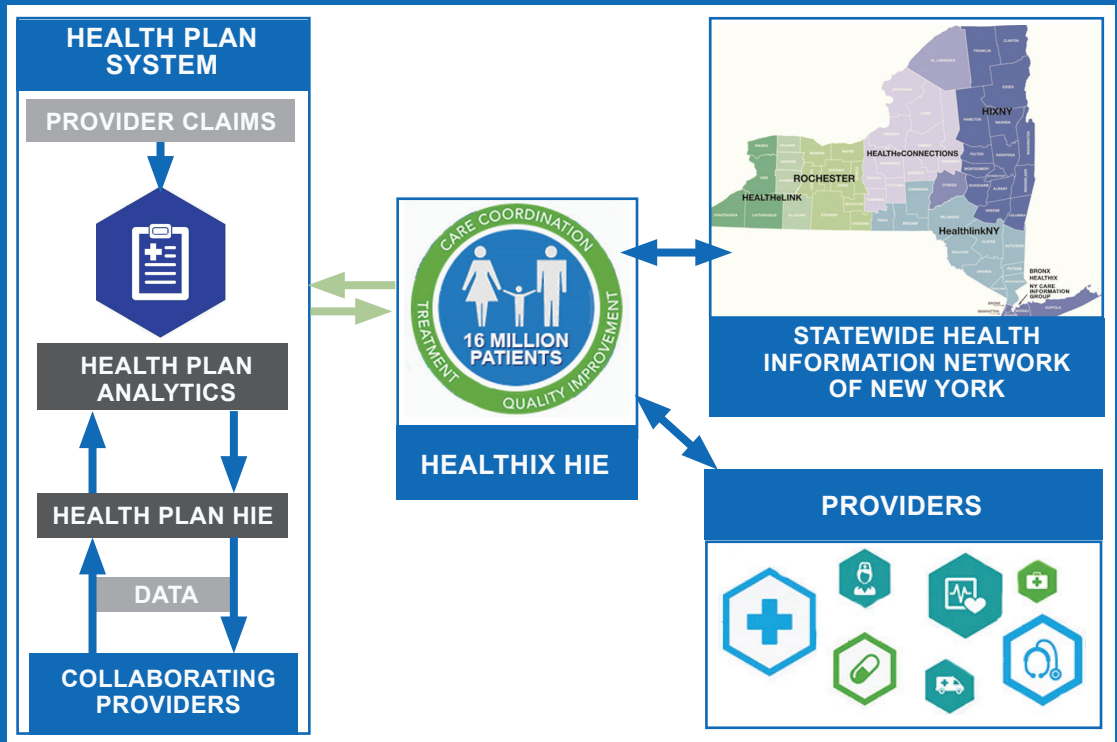
- Prevent unnecessary admissions and avoidable re-admissions
- Coordinate follow-up care and member coaching
- Expedite referrals to case and disease management programs
- Ensure proper referrals within the Health Plan
- Help identify and manage high-risk patients
- Improve member satisfaction and outcomes



Secure access to your member information, wherever and whenever it's needed

How Healthix Supports Health Plans

This diagram shows the central role Healthix plays in exchanging data with other New York State HIEs and with providers (physicians, hospitals, nursing homes, behavioral health and community organizations and more). This data is exchanged in real-time, but also provides an historical view of the member. Healthix can exchange this data with the Health Plan's own internal systems as well.



Health Plans want consistency in functionality and connectivity across HIEs

Healthix is regulated and funded by the New York State Department of Health, and collaborates with other HIEs in the State Health Information Network for New York – from Montauk to Buffalo.

Healthix is also a member of SHIEC, the Strategic Health Information Exchange Collaborative, a not-for-profit industry trade association that includes 34 state and regional HIEs, spanning the nation from Vermont to California, that maintain health data of over 110 million people. SHIEC seeks to partner with Health Plans to provide consistent access to data and reduce the number of connections needed to access data across HIEs.

Our Shared Mission:
To provide better care,
improved outcomes,
increased efficiencies,
and improve member retention and satisfaction

Where efficiency, communication and better patient care come together.

