Statewide Health Information Network of New York Introduces New Alert System to Improve Care for High-Risk Patients

New York State Department of Health, Brooklyn Health Home and Oscar Demonstrate How Healthix’s Clinical Event Notifications Protect Patients in New York City and Long Island through Real-Time Alerts

New York, NY: The New York State Health Department today joined with Healthix, the Brooklyn Health Home and Oscar to provide an update on the development of New York’s new electronic health record system, the Statewide Health Information Network of New York (SHIN-NY).

To demonstrate how the SHIN-NY operates on a regional level, the group highlighted Healthix’s patient alert system, which allows care managers to receive real-time alerts when their patients are admitted to or discharged from a hospital, helping to improve care coordination and reduce avoidable hospital re-admissions.

Healthix, the largest of the nine Qualified Entities that comprise the SHIN-NY, already facilitates health information exchange for 10 million patients across Manhattan, Brooklyn, Queens, Staten Island and Long Island.

“Healthix and the other regional networks that comprise the Statewide Health Information Network of New York are essential to improving the delivery of health care in the Empire State,” said acting New York State Health Commissioner Dr. Howard Zucker. “By utilizing advancements in health technology, the SHIN-NY network has given us the ability to ensure that critical health data is up to date and available when it is needed the most.”

Earlier this year, the New York State legislature voted to appropriate $55MM to support the development of the SHIN-NY -- a “network of networks.” The SHIN-NY will enable doctors and patients to securely access their electronic health records no matter where they live or work in the state. Access to critical health information will improve the quality of care and help reduce unnecessary hospital re-admissions, a key driver of healthcare expenditures in New York.

Healthix’s patient alert system, also known as Clinical Event Notifications, triggers over 5,000 monthly real-time updates to case managers about their high-risk patients, allowing them to better navigate crisis situations and develop comprehensive health care plans to further their care in the future.

“We at Healthix are gratified to be able to deliver tools designed to support providers, assist care managers and help coordinate the care of patients, many of whom struggle with multiple co-morbidities and other complex conditions,” said Tom Check, CEO of Healthix. “With a growing number of participating clinical, behavioral health and social service providers, as well as health plans, Healthix provides secure access to current patient information wherever and whenever it’s needed.”
The Brooklyn Health Home (BHH) coordinates care for over 8,000 at-risk patients across the borough of Brooklyn, and has utilized Healthix's clinical event notifications with successful results. By using the system, the Health Home's community-based care managers have been able to expeditiously respond to their patients' urgent care needs, including visits to emergency rooms and hospital admissions. For example, care managers can bring critical information about patients to hospital staff in real-time, and communicate with patients' providers in the community to collaborate on care plans that will prevent avoidable hospital visits in the future.

BHH has also implemented protocols that are triggered once a care manager receives an alert. For example, care managers must visit hospitalized patients within two business days, and conduct case conferences with the clinical team. In the third quarter of 2014, Brooklyn Health Home care managers received over 1,300 clinical event notifications from Healthix, and timely responses to these alerts increased by 10% from February – September of 2014.

“Real-time communication and collaboration with a patient's care team, especially around critical events like ER visits and hospital stays, is the fundamental core of our program,” said Dr. Karen Nelson, Executive Director of the Brooklyn Health Home and Senior Vice President of Integrated Delivery Systems at Maimonides Medical Center. “The Healthix alerts, which are integrated in our care coordination IT platform, are the key drivers that facilitate understanding the root causes of acute care utilization and developing care plans to keep individuals well, in their communities, and accessing appropriate care and services.”

Oscar, the innovative health insurance company representing 17,000 members in New York, has also utilized Healthix's Clinical Event Notifications for over six months. Thanks to the system, Oscar's medical team has engaged 80% of their members who generated a Healthix notification on a variety of urgent healthcare issues. Healthix's system notified Oscar's medical team of 66 Emergency Room visits and hospital admissions in the past six weeks alone, allowing Oscar's nurses to provide appropriate care management services, including: care coordination with the Hospital Discharge Planner about post-acute services, arranging and authorizing outpatient rehabilitation and delivery and authorization of medical equipment and supplies.

“Healthix Clinical Event Notifications have enabled Oscar to support our members through new, meaningful interactions with care,” said Oscar co-founder and co-CEO Mario Schlosser. “The CEN process has had a significant effect on improving both the velocity and effectiveness of Case Management and Care Coordination at Oscar. Through this partnership our in-house team of doctors and nurses are able to supplement their knowledge of member health and in turn continue to provide simple, intuitive, health care for all.”
In addition to the Brooklyn Health Home and Oscar, a growing number of healthcare organizations are utilizing Healthix's alert system, including: NYU Langone Medical Center, Mount Sinai Health System, North Shore-LIJ Health System, Lutheran Medical Center, Visiting Nurse Service of New York, Federation Employment and Guidance Service, Inc. (FEGS), ProHEALTH Care Associates LLP, NYC Department of Health and Mental Hygiene and others.

Currently, patient health data in Healthix is accessible only to healthcare providers within New York City and Long Island. But in 2015 the SHIN-NY will expand Healthix’s reach by connecting healthcare providers and case managers to critical patient health information no matter where they are located in the state, with patient consent. For example, if a patient from New York City needed emergency care while visiting Albany, the SHIN-NY would give the treating physician instant access to that patient’s records in order to provide effective treatment. For patients who live in areas that border several other regions such as the Hudson Valley, the SHIN-NY, will make it easier for all of their providers to access and share the patient's health records seamlessly.

In addition to improving the quality of care and improving patient safety, creating a statewide network is expected to save hundreds of millions across the state through reduced re-admissions and eliminating redundant tests. For more information about the SHIN-NY, please visit www.nyehealth.org.

**About Healthix:**
Healthix is a Qualified Entity, devoted to developing, deploying and operating innovative uses of interoperable health information technology and analytics to facilitate patient-centric care for New Yorkers. Healthix was formed through mergers between NYCLIX, LIPIX, and most recently BHIX. The newly merged Healthix expertly delivers health information exchange services, access to clinical data and the tools to support care coordination for over 10 million patients and over 140 participant organizations serving over 500 locations in New York City and Nassau and Suffolk counties. Please visit www.healthix.org to learn more.

**About Oscar:**
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**About the Brooklyn Health Home:**
The Brooklyn Health Home (BHH), led by Maimonides Medical Center, was designated by New York State in December 2011. Its goal is to identify, engage and address the full range of behavioral, medical and social problems affecting thousands of patients with multiple chronic conditions, serious mental illness and/or HIV. The BHH fosters collaboration and the timely exchange of patient information among involved providers and drives measurable improvements in patient engagement and outcomes.

BHH currently serves over 8,000 members who live and/or receive care in Brooklyn.

**About New York State Department of Health:**
The New York State Department of Health is charged with protecting the health,
productivity and wellbeing of all New Yorkers by striving to create healthy communities and ensuring access to quality, evidence-based, cost-effective health services. With a budget of more than $58 billion, the Department regulates more than 200 hospitals and hundreds of other health care facilities; administers the state's public health insurance programs; oversees more than 80,000 New York state-licensed doctors; administers the state health benefit marketplace, NY State of Health; runs a premier biomedical laboratory; and supports numerous, innovative public health and prevention initiatives.

###
Press Conference Agenda
Thursday, December 11th, 2014 at 11am
NYU Langone Medical Center
Smilow 1301 Conference Room, Main Campus, 13th Floor
550 First Avenue New York, NY 10016

Goals:
- To raise awareness of the State’s commitment to safely and securely connect electronic medical records for all New Yorkers through the SHIN-NY
- Provide an update on the progress of the ten RHIO’s throughout the state
- Showcase how the Brooklyn Health Home and Oscar are utilizing Healthix’s event notifications to better coordinate and deliver care

Agenda:

11:00 am: Welcome and Opening Remarks
Richard J. Donoghue, SVP for Strategy, Planning and Business Development, NYU Langone Medical Center, and Chair, Healthix

11:05 am: SHIN-NY Overview/Update
Patrick J. Roohan, Director of the Office of Quality and Patient Safety (OQPS), New York State Department of Health

11:15 am: Overview of Healthix
Thomas Check, President and CEO, Healthix

11:22 am: Overview of Healthix event notifications and introduction of Brooklyn Health Home
Irene Koch, Esq., EVP & General Counsel, Healthix

11:30 am: Brooklyn Health Home Case Study and Overview
Karen Nelson, MD, MPH, Executive Director, Brooklyn Health Home; Senior Vice President, Integrated Delivery Systems. Maimonides Medical Center

11:38 am: Introduction of Oscar
Irene Koch, Esq., EVP & General Counsel, Healthix

11:41 am: Oscar Case Study and Overview
Mario Schlosser, Co-Chief Executive Officer
Mary Ellen Connington, RN, SVP for Quality & Medical Management

11:50 am: Closing Remarks and Q&A
Thomas Check, President and CEO, Healthix
Thomas F. Check is the President and CEO of Healthix, Inc., the largest Regional Health Information Organization (RHIO) in New York State, maintaining health records of 10 million patients that are continuously updated by their healthcare providers and health plans in New York City and Long Island. Over 1 million of those patients have provided consent for their healthcare providers or care managers to access their data, and over 12,000 doctors and nurses are registered to view patient data in Healthix with patient consent. Healthix participants include over 140 healthcare organizations, ranging from the largest health systems to solo physician practices. During 2015, Healthix and the eight other RHIOs across New York State will be able to exchange data with each other through the State Health Information Network of New York (SHIN-NY). Prior to joining Healthix in 2012, Mr. Check was Senior Vice President and CIO at the Visiting Nurse Service of New York. His previous experience in Healthcare IT includes senior IT positions held at NYU Medical Center and Mount Sinai Medical Center (1985 to 2004), and his experience before healthcare includes five years of management consulting with Price Waterhouse and five years of financial management with the City of New York. Mr. Check holds an MA from New School University and a BA from Boston College.
About Healthix, Inc.

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Irene M. Koch, Esq
Executive Vice President and General Counsel, Healthix, Inc.

Irene M. Koch is the Executive Vice President and General Counsel of Healthix, Inc., a regional health information organization (RHIO) in New York City, where she is responsible for overseeing legal affairs, including privacy and data governance matters, and is involved in operations and strategic initiatives supporting innovative patient-centered models of care. Ms. Koch served as Executive Director of Brooklyn Health Information Exchange (BHIX) from 2007-2013, at which time it merged with Healthix. Ms. Koch was Associate General Counsel at Maimonides Medical Center in Brooklyn, from 1996-2006. Previously, she was Assistant Counsel with the New York State Department of Health in the Bureau of Professional Medical Conduct (1994-96) and a litigation associate at Willkie Farr & Gallagher (1989-1994). Ms. Koch earned a J.D. from Fordham University School of Law and a B.A. from Cornell University.
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Karen Nelson, MD, MPH
Senior Vice President for Integrated Delivery Systems and Executive Director of the Southwest Brooklyn Health Home
The Brooklyn Health Home (BHH), led by Maimonides Medical Center, was designated by New York State in December 2011. Its goal is to identify, engage and address the full range of behavioral, medical and social problems affecting thousands of patients with multiple chronic conditions, serious mental illness and/or HIV. The BHH fosters collaboration and the timely exchange of patient information among involved providers and drives measurable improvements in patient engagement and outcomes.

Maimonides has established a broad collaboration with multiple stakeholders to deliver Health Home Services, including Lutheran Medical Center, Visiting Nurse Service of New York, South Beach Psychiatric Center, Federation Employment and Guidance Service, Inc., NYC DOHMH, Housing Works, Phoenix House, Ohel Children’s Home and Family Services, NADAP, CAMBA, Village Care and others. Healthix serves as the Regional Health Information Organization (RHIO).

A key component of the BHH is the core interdisciplinary care team that includes a Care Manager, Care Navigator, and Primary Care Provider, supplemented by Psychiatrist and Therapist who work together with the patient and family to create and implement the care plan. The Core Team is linked electronically to stakeholder members of the extended care team (including specialty providers, residential providers, and home care).

Health IT and HIE functionality help providers track patient data and coordinate activities of the core and extended care team members. Central to care coordination activities are the automatically generated alerts or clinical events - such as hospitalizations and ED visits, to enable timely communication to appropriate clinical staff, sharing information through care transitions, coordinating post hospitalization and assisting patients with PCP appointments and specialty services. Through Healthix and the BHH Dashboard, which Maimonides has developed with GSI Health, the patient’s care team has access to a dynamic inter-agency care planning module, populated with comprehensive and continually updated communitywide patient clinical and demographic data.

BHH currently serves over 8,000 members who live and/or receive care in Brooklyn.
Mario Schlosser is the Co-CEO and Co-Founder of Oscar, a health-insurance start-up that is using technology, design, and data to help humanize and simplify healthcare. Previously, he co-founded Vostu, the largest social gaming company in Latin America, where he led the company’s analytics and game design practices. At Bridgewater Associates, Mario developed analytical trading models as a Senior Investment Associate. Prior to Bridgewater, he worked as a consultant for McKinsey & Company in Europe, the U.S. and Brazil. Mario is the author of 10 computer science publications, including one of the most-cited computer science papers published in the past decade, in which he developed an algorithm to securely compute trust in randomized networks. He holds a degree in computer science with highest distinction from the University of Hannover in Germany and an M.B.A from Harvard Business School.
About Oscar

Oscar is a new kind of health insurance company, designed to put people first. Through a high-tech, data-driven approach, easy-to-understand language and a unique set of benefits, Oscar is drastically changing the way we think about and interact with our health insurance. Founded in 2012, Oscar makes health insurance simple, transparent and human. For more information, visit hioscar.com or holaoscar.com.
Mary Ellen Connington, RN
Senior Vice President for Quality and Medical Management, Oscar

Mary Ellen Connington, RN is the Senior Vice President for Quality and Medical Management at Oscar. In her nearly 40 year career as a registered professional nurse, Mary Ellen’s expertise runs the gamut from managing a Surgical Intensive Care Unit to holding executive leadership positions in Hospital/Health System Administration, Health Plan Administration, Home and Community Based Services, and Professional Nursing. Mary Ellen is a recognized expert in healthcare quality, she has lectured and published on the topic. She was a founding leader of Fidelis Care New York and held executive positions with Emblem Health and The Visiting Nurse Service of New York. She also served as adjunct professor critical care nursing and nursing informatics, BMCC, CUNY. Prior to Oscar, Mary Ellen led the managed care payor strategy for the Home Care and Hospice divisions of The Visiting Nurse Service of New York; created a new division that delivers a suite of innovative clinical products for health plans and built a home visiting medical practice to deliver these products. She holds a degree in Nursing with distinction from the College of Mount Saint Vincent where she was Vice President of Sigma Theta Tau (National Nursing Honor Society); and anticipates a May graduation from the Nurse Executive Masters Program at Columbia University, Teachers College.
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Comprehensive View of Real-Time Patient Information

Healthix delivers a comprehensive view of a growing list of clinical data: medications, encounters, diagnosis, test results, plans of care, continuity of care documents and more.

Single sign-on facilitates workflow through the EHR, allowing seamless access to patient information from hundreds of Healthix participating healthcare facilities and health plans.

Sophisticated patient-matching algorithms ensure accurate record linking.

Coordination of Care

Reduce duplicative tests by reviewing up-to-date diagnostic reports, including laboratory and radiology reports, through Healthix. Monitor and manage complex patients through customizable, real-time clinical event notifications. Sends alerts to provider smart phones or emails notifying of patient hospitalizations and discharges.

Increase patient satisfaction with better care coordination and improved outcomes while ensuring patient privacy.

Enhance Communication; Facilitate Electronic Referrals

Cultivate cross-continuum partnerships through a flexible and secure messaging center utilizing Direct Messaging capabilities.

Ensure Privacy and Security

Projects are tailored to fit a variety of health IT and HIE needs – whether that includes integration with a new, interoperable electronic health record, care management system or advanced models of data exchange protocols (HL7, CCD and CCD-A) and/or other types of desired integration.

**Integration and Implementation Services**

Our vast experience with a broad range of customers ensures effective implementation and provides invaluable support for both technical staff and clinical users.

Healthix uses its technical expertise to interface with a broad array of electronic health records and clinical information systems, providing innovative solutions and integration strategies to support evolving models of care.

**Measure Performance through Healthix Reports**

Healthix can create custom, flexible reports, tailored to key project and/or population metrics, including HEDIS and other quality measures.

**Consulting Services**

Healthix can help to optimize patient and member engagement by meeting a variety of changing needs and challenges, including Meaningful Use requirements, Accountable Care Organizations, New York State Medicaid Health Homes and the Delivery System Reform Incentive Payment (DSRIP) Program.

**Exchanging Patient Information to Transform Patient Care**

Healthix offers a range of technical and implementation services to facilitate clinical information exchange, secure messaging – including support of Direct-enabled communications, real-time clinical event notifications, reporting and consulting services.
Clinical Event Notifications
Important Patient Information Delivered 24/7

Customizable alerts provide real-time updates for patients in your care.

Healthix has the ability to generate and route real-time, automated Clinical Event Notifications – ED admissions, inpatient admissions, hospital discharges, death notifications, or other customizable alerts – to a targeted group of care managers and clinicians who coordinate care for rosters of patients.

Healthix users receive email alerts on their smartphone or other hand-held device providing quick access to the Healthix Clinical Message Center, each time a message or event notification arrives.

With the patient’s consent, doctors and nurses are able to review current community-wide medical history, including diagnoses, medications, allergies, labs and other vital information – wherever and whenever it’s needed.
Participants and Service Areas

New York City and New York State Public Health Organizations

- Correctional Health Services, New York City Department of Health and Mental Hygiene
- New York Organ Donor Network
- South Beach Psychiatric Center, New York State Office of Mental Health
- The New York City Department of Health and Mental Hygiene

New York State Medicaid Health Homes

- Brooklyn Health Home
- Heritage Health and Housing Health Home
- Pathways to Wellness - CBC Health Home

Community Based / Behavioral Health Organizations

- Advanced Center for Psychotherapy
- Association for Mental Health and Wellness - Clubhouse of Suffolk
- Brookhaven Mental Health
- Brooklyn Community Services
- Catholic Charities Neighborhood Services - Brooklyn and Queens
- Catholic Charities of the Diocese of Rockville Center
- YAI Center for Speciality Therapy
- Center for Urban and Community Services
- Central Nassau Guidance and Counseling Services Inc.
- Community Access

Health Systems and Hospitals

- Brookdale University Hospital and Medical Center
- Brookhaven Memorial Hospital Medical Center
- Catholic Health Services of Long Island
- Hospital for Special Surgery
- Interfaith Medical Center
- John T. Mather Memorial Hospital
- Kingsbrook Jewish Medical Center
- Lutheran Medical Center
- Maimonides Medical Center
- MediSys Health Network
- Mount Sinai Health System
- New York Hospital Queens
- New York Methodist Hospital
- NewYork-Presbyterian Hospital
- North Shore-LIJ Health System
- NuHealth
- NYU Langone Medical Center
- Richmond University Medical Center
- South Nassau Communities Hospital
- St. John's Episcopal Hospital
- SUNY Downstate Medical Center
- The Brooklyn Hospital Center
- Wyckoff Heights Medical Center

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- South Nassau Communities Hospital
- St. John's Episcopal Hospital
- SUNY Downstate Medical Center
- The Brooklyn Hospital Center
- Wyckoff Heights Medical Center
### Long Term Care, Rehabilitation and Skilled Nursing Facilities

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<tr>
<th>Facility Name</th>
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<tr>
<td>A. Holly Patterson Extended Care Facility</td>
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<td>Bezalel Rehabilitation and Nursing Center</td>
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<td>Broadlaw Manor Nursing Care Center</td>
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<td>Clove Lakes Nursing Home</td>
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<td>Elmhurst Care Center</td>
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<td>Four Seasons Nursing and Rehabilitation Center</td>
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<td>Good Samaritan Nursing Home</td>
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<td>Good Shepherd Nursing and Rehabilitation Center</td>
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<td>Gunwin Jewish Nursing and Rehabilitation Center</td>
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<td>Hebrew Home for the Aged at Riverdale</td>
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<td>Huntington Hills Center</td>
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<td>Isabella Geriatric Center</td>
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<td>Island Nursing and Rehab Center</td>
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<td>Jewish Home LifeCare, Manhattan</td>
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<td>Lutheran Augustana Center for Extended Care</td>
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<td>Meadowbrook Care Center</td>
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<td>Menorah Home and Hospital</td>
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<td>Orzk Center for Extended Care</td>
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<td>Our Lady of Consolation Geriatric Care Center</td>
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<td>Oxford Nursing Home</td>
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<td>Palisade Nursing Home</td>
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<td>Park Nursing Home</td>
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<td>Park Jewish Institute for Healthcare and Rehabilitation</td>
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<td>Rutland Nursing Home</td>
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<td>Schervier Nursing Care Center</td>
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<td>Schulman &amp; Schachne Institute for Nursing and Rehabilitation</td>
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<td>Sephardic Skilled Nursing and Rehabilitation Center</td>
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<td>Silvercrest Center for Nursing and Rehabilitation</td>
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<td>South Oaks Hospital / Long Island Home</td>
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<td>Trump Pavilion for Nursing and Rehabilitation</td>
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<td>Verrazano Nursing Home</td>
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<td>Village Care</td>
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### Home Care Agencies

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<td>Catholic Home Care</td>
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<td>Excellent Home Care Services</td>
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<td>Good Samaritan Certified Home Health Agency</td>
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<td>Good Samaritan Long Term Home Health Agency</td>
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<td>Gunwem Jewish Home Care</td>
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<td>Hospice Care Network</td>
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<td>MJHS Home Care</td>
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<td>Our Lady of Consolation Long Term Home Health Agency</td>
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<td>Parker Jewish Institute for Healthcare Rehabilitation - Homecare Division</td>
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### Ambulatory Care, Federally Qualified Health Centers and Physician Practices

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<th>Practice Name</th>
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<td>Advanced Pediatrics of New York</td>
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<td>APICHCHA Community Health Center</td>
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<td>AVW Medical Office, PC</td>
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<td>Bedford Stuyvesant Family Health Center</td>
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<td>Brookdale Family Care Center</td>
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<td>Network – Urban Strategies</td>
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<td>Brownsville Multi-Service Family Health Center</td>
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<td>Callen-Lorde Community Health Center</td>
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<td>Charles B. Wang Community Health Center, Inc.</td>
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<td>CityMD</td>
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<td>Columbia Doctors</td>
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<td>Community Health Care Network</td>
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<td>Harlem United</td>
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<td>Stephen D. Hassenfeld Children's Center for Cancer and Blood Disorders</td>
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<td>HELP/PSI</td>
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<td>Housing Works</td>
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<td>ICL HealthCare Choices</td>
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<td>The Institute for Family Health</td>
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<td>Long Island Federally Qualified Health Centers Inc. (NuHealth)</td>
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<td>Lutheran Family Health Centers</td>
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<td>Mount Sinai Faculty Practice Associates</td>
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<td>North Shore-LU Medical Group</td>
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<td>ProHealth Care Associates LLP</td>
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<td>The Jamaica Hospital Medical Center</td>
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<td>Diagnostic and Treatment Center</td>
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<td>The Women's Health Pavilion</td>
<td></td>
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<tr>
<td>TJH Medical Services, PC</td>
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<tr>
<td>William F. Ryan Community Health Center</td>
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<tr>
<td>Women's Health Professionals LLP</td>
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<tr>
<td>Wyckoff Heights Ambulatory Health Center</td>
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</table>

Healthix continues to connect to a growing number of individual physician practices in the Greater New York area. For a complete and current list of participating physician practices and Healthix organizations, visit healthix.org.

### Labs and Radiology Centers

<table>
<thead>
<tr>
<th>Center Name</th>
<th>Address</th>
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</thead>
<tbody>
<tr>
<td>Lenox Hill Radiology and Medical Imaging Associates P.C.</td>
<td></td>
</tr>
<tr>
<td>NRAD Medical Associates, P.C.</td>
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<tr>
<td>Park West Radiology</td>
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<tr>
<td>Zwanger-Pesiri Radiology</td>
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</table>

### Health Plans

<table>
<thead>
<tr>
<th>Plan Name</th>
<th>Address</th>
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<tbody>
<tr>
<td>Amida Care</td>
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<tr>
<td>AgeWell New York</td>
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<tr>
<td>Elderplan</td>
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<tr>
<td>Emblem Health</td>
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<tr>
<td>Oscar Insurance Corporation</td>
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<tr>
<td>VNSNY CHOICE</td>
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</table>
Healthix is part of a statewide and national effort to improve healthcare through real-time access to patient information. We integrate with your practice to provide interconnectivity, facilitate the coordination of care and promote efficient, cost-effective solutions for healthcare delivery - keeping you at the forefront of a dynamic and evolving healthcare community. We are the largest regional health information organization (RHIO) in New York State, supporting over 150 provider organizations and health plans across greater New York. Healthix is a key facilitator of health information exchange (HIE) and a partner in the State Health Information Network of New York (SHIN-NY).

Secure access to patient information, wherever and whenever it’s needed

**Optimize Workflow**
Obtain a comprehensive view of your patients’ health information with access to timely clinical data from hundreds of Healthix participating healthcare facilities.

Optimize workflow through “single sign-on” access to Healthix through your electronic health record.

**Secure Messaging and eReferrals**
Simplify electronic patient referrals through the Healthix HIPAA compliant secure messaging system.

Use Direct-enhanced messaging to coordinate care with downstream providers to meet Meaningful Use requirements.

**Coordinate Care**
Reduce duplicative tests by accessing current diagnostic reports, including laboratory and radiology reports, through Healthix.

Monitor and manage complex patients through customizable, real-time clinical event notifications.

Know when your patients have been admitted or discharged from the emergency room or an inpatient stay with alerts that are sent directly to your email or smart phone.

**Privacy and Security**
Healthix ensures patient privacy through compliance with statewide and federal privacy and security policies.

With expressed written consent from your patient, you can view information and receive event notification from participating Healthix providers.

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When Innovation, Providers and HIE come together - everyone benefits
The Healthix Clinical Message Center is a secure, HIPAA compliant electronic messaging system that enables providers to exchange key patient information to coordinate care. It supports Direct secure messaging, a national standard that is included in federal Meaningful Use requirements. With the Healthix Clinical Message Center, you can receive Summary of Care and Transition of Care documents from your hospital and physician referral partners, many of whom are adopting new Direct and C-CDA standards.

- View, save, print or reply to messages; forward messages and create new messages to any Direct messaging address.
- A real-time alert is sent to your regular email account when a Direct message is waiting.
- Easy link launches the Healthix Clinical Message Center; log-in to view the message or referral.
- Receive Summary of Care documents from hospitals in a standard, structured format.

Healthix — Where efficiency, communication, and better patient care come together.
Support for Long Term and Post Acute Care Providers

Healthix

Where efficiency, communication and better patient care come together

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Bridging gaps in care by cultivating cross-continuum partnerships and providing a reliable, flexible and secure network for exchanging electronic patient data across the region.

Secure access to information, whenever and wherever it’s needed

Exchange Transition of Care documents through HIPAA compliant Healthix messaging center

Real-time alerts notify you when your patient is admitted or discharged from the hospital

Leveraging the power of HIE for effective community-based care

Optimize Workflow

Obtain a comprehensive view of a growing list of clinical data, such as medications, encounters, diagnosis, test results and more, from hundreds of Healthix participating healthcare facilities and health plans.

Improve administrative efficiency by reducing dependence on paper records; facilitate the intake process and simplify referrals.

Coordinate Care

Reduce duplicative tests by accessing current diagnostic reports, including laboratory and radiology reports, through Healthix.

Monitor and manage complex patients through customizable, real-time clinical event notifications.

Privacy and Security

Healthix ensures patient privacy through compliance with statewide and federal privacy and security policies.

With expressed written consent from the patient, you can view your patient’s information and receive events from participating Healthix providers.

Consulting Services

Healthix can help you to optimize patient and member engagement, meeting a variety of changing needs and challenges, including Meaningful Use requirements, Accountable Care Organizations, New York State Medicaid Health Homes and the Delivery System Reform Incentive Payment (DSRIP) Program.
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Healthix Clinical Message Center

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