



# Healthix Clinical Alerts

## Better Care Coordination, Improved Outcomes, Lower Costs

Clinical Alerts inform healthcare providers in real-time, that their patient has had a notable clinical event. Vital patient medical information -- diagnoses, encounters, medications, allergies, labs and more -- provides valuable insight into your patient's condition.

### Healthix Advanced Alerts

Advanced Alerts are triggered based on a patient meeting a predetermined set of criteria. Triggering this alert is possible because Healthix is able to analyze patient data across all Healthix participants in real-time. Example: In the case of Frequent ED Users, an alert is triggered when a user has had more than 3 visits to an ER in 90 days.

### Healthix Plus Alerts

Plus Alerts allow for the full exchange of medical information including diagnosis, encounters, labs, radiology information and more. This information comes from thousands of healthcare providers across the entire State of New York. The data is sent in a summary directly into a providers EHR and is ideal for monitoring chronically ill or high-risk patients.

### Healthix Essential Alerts

A recent change in NYS Policy, allows for clinical alerts to be sent to a provider with essential patient data *only* – a patient's written consent is not required. The Essential Alerts will contain basic data: location, date, time, and reason for the encounter. These alerts are sent only to providers and care managers with an existing treatment relationship.

#### Healthix Alerts are Triggered for:

- ED admission/discharge
- Hospital admission/discharge
- Skilled Nursing Facility admission/discharge
- Incarcerations/release from New York State Correctional Facilities
- Death notifications
- Customizable Alerts (Frequent ED Admissions, Update in Clinical Data, etc.)

*Alerts can be triggered based on a subscription list of patients, a set of predetermined criteria, or for all patients.*

# CLINICAL ALERT DETAILS

	ADVANCED ALERTS	PLUS ALERTS	ESSENTIAL ALERTS
<b>DATA AVAILABLE</b>			
Patient Identity	•	•	•
Location/Date	•	•	•
Type of Event	•	•	•
Diagnoses	•	•	•
Clinical Results/Data	•	•	Excluded
§42 CFR Part 2 Facilities	•	•	Excluded
<b>CONSENT REQUIREMENTS</b>			
Healthix Data	•	•	Not Required
NYS Data	NYS Data Not Available	•	NYS Data Not Available

\* In One-to-One exchange, data is available and alerts are sent based only on Participants in the One-to-One agreement

For More Information, Visit: [Healthix.org/alerts](https://www.healthix.org/alerts)

## F.A.Q.s

1

How can I receive Essential Alerts?

If you are currently receiving Healthix Alerts, you will automatically get Essential Alerts for all designated patients who have not yet provided consent. This may cause a significant increase in the number of alerts you receive. To control the volume of alerts, you can choose to follow a more select group of patients or modify your selected triggers.

2

What is a subscription - based alert?

This means Healthix alerts will be triggered by events for a specific list of patients (subscription list) whom a provider or health plan has designated and for whom they wish to monitor care. For example, it may be a group of patients with multiple chronic conditions or high risk factors.

3

What is Data from §42 CFR Part 2 Facilities?

This is a federal law governing confidentiality for people seeking treatment for substance use disorders from federally assisted programs. This law requires providers or health plans to have the patient's written consent before receiving information from a federally assisted substance use program.

### Healthix is committed to the highest levels of security

Healthix is fueled by a deep understanding of cybersecurity, compliance and risk. With HIPAA, HITECH, and the Statewide Health Information Network of New York to follow, we are investing in the people, processes, and technology needed to meet and exceed these requirements.

