



Where efficiency, communication and better patient care come together.

FOR LONG TERM & POST ACUTE CARE PROVIDERS



Bridging gaps in care by cultivating cross-continuum partnerships and providing a reliable, flexible and secure network for exchanging electronic patient data across the region.

Healthix is part of a statewide and national effort to improve healthcare. We provide a connected network of timely patient information, facilitate care coordination, and promote cost-effective solutions. We are the largest regional health information organization (RHIO) in New York State, supporting over 150 provider organizations and health plans across greater New York. Healthix is a key facilitator of health information exchange (HIE) and a partner in the State Health Information Network of New York (SHIN-NY).

Healthix optimizes workflow and coordinates care -- while ensuring privacy and security.

Healthix services include:

- Real-time alerts 24/7 that notify you when your patient is admitted or discharged from the hospital
- Secure access to information, whenever and wherever it's needed
- The ability to exchange Transition of Care documents through a HIPAA compliant Healthix Messaging Center



Messaging and Sending Transition of Care Documents

The screenshot shows the Healthix Clinical Message Center interface. At the top, the Healthix logo is on the left, and navigation links for NOTIFICATIONS, TRAINING, and HELP are on the right. Below the logo is a search bar and a HOME button. The main header reads "Clinical Message Center". Below this is a toolbar with buttons for COMPOSE, MOVE TO, DELETE, and SEND/RECEIVE, along with a search filter for "Filter by Patient Name". The main content area is a table of messages with columns for DATE RECEIVED, PATIENT NAME, RECEIVED FROM, and SUBJECT. A sidebar on the left shows a "MAIL" folder with sub-folders like "Inbox (3)", "General (2)", and "Referral (1)".

Secure, HIPAA compliant messaging based on national standards

Familiar format similar to traditional email to manage and organize your messages

Send and Receive clinical messages from Direct addresses or any other CMC user

Receive clinical attachments to view, print or save, including C-CDA

DATE RECEIVED	PATIENT NAME	RECEIVED FROM	SUBJECT
04/08/15 09:54 AM		MMC, nh	Referral for pt
04/08/15 09:53 AM		MMC, nh	Pt needs order signed
04/08/15 09:50 AM		MMC, nh	Please review



Healthix offers a complete range of technical and implementation services to facilitate clinical information exchange

Leveraging the Power of HIE for effective community-based care

Optimize Workflow

- Obtain a comprehensive view of a growing list of clinical data, such as medications, encounters, diagnosis, test results and more, from hundreds of Healthix participating healthcare facilities and health plans.
- Improve administrative efficiency by reducing dependence on paper records; facilitate the intake process and simplify referrals.

Coordinate Care

- Reduce duplicative tests by accessing current diagnostic reports, including laboratory and radiology reports, through Healthix.
- Monitor and manage complex patients through customizable, real-time clinical event notifications..

Privacy and Security

- Healthix ensures patient privacy through compliance with statewide and federal privacy and security policies.
- With expressed written consent from your patient, you can view information and receive event notifications from participating Healthix providers and security policies.

Consulting Services

- Healthix can help you to optimize patient and member engagement, meeting a variety of changing needs and challenges, including Meaningful Use requirements, Accountable Care Organizations, New York State Medicaid Health Homes and the Delivery System Reform Incentive Payment (DSRIP) Program.

